



New eFile and Pay System Launched December 1, 2025: Update for Quarterly, Semiannual, And Annual Filers



On December 1, 2025, the Florida Department of Revenue transitioned **sales and use tax, solid waste fees and surcharges, and the prepaid wireless fee** to a new eFile and Pay system.

Taxpayers filing monthly returns began using the new system in December 2025.

What to Expect in January 2026

- Taxpayers can access the new system at floridarevenue.com/taxes/filepay by selecting **Sales and Use Tax** under the **eFile and Pay Taxes and Fees** section.
- Bookmarks for the old site (<https://ritx-fl-sales.bswa.net/>) cannot be used to file and pay. The buttons to file and pay on the old site are now inactive (grayed out). That site remains available only to retrieve historical information.
- Taxpayers will use their current login information (User ID and Password or Certificate Number and Business Partner Number) to access the new system.
- New terminology when logging in:
 - **Enrolled User** – A taxpayer who was previously enrolled for eServices and issued a User ID and Password
 - **Guest User** – A taxpayer who is not enrolled for eServices or who is opting to log in using a Certificate Number and Business Partner Number

- Log in using one of the following methods:
 - **User ID and Password** – Select the **Log In** button under the **Enrolled User** section.
 - **Certificate Number and Business Partner Number** – Select the **File a Return** button under the **Guest User** section. When entering the Business Partner Number, do not include leading zeros.

Enrolled Users (User ID and Password)
eFile and Pay Information Center - User Guides webpage

Guest Users (Certificate Number and Business Partner Number)
Guide to Payment-Only Website 


Saved Credentials and Password Retrieval

- Saved credentials in the old system will not transfer to the new system.
- Login information saved in a browser should be obtained and stored in a secure location for easy access when filing an electronic return.
- Forgotten passwords can be retrieved by selecting the **Forgot Password** option after logging in. The taxpayer's User ID, Certificate Number, and a confirmation number associated with a previous filing are required. Instructions for obtaining this information are available on the **Password Retrieval** page.

Filing and Paying Early

The Department strongly encourages filing and paying as early as possible in January. Early submission allows time to become familiar with navigating the new system and helps avoid wait times for assistance.

Addition information about this transition, including help guides and instructional videos, is available at floridarevenue.com/taxes/filepayinfo.

January Due Date Reminder

Martin Luther King Jr. Day is observed on January 19, 2026. Electronic returns and payments for the December 2025 collection period must be submitted no later than 5 p.m. ET on Friday, January 16, 2026.

For More Information

This document is intended to alert you to the requirements contained in Florida laws and administrative rules. It does not by its own effect create rights or require compliance.

For a written reply to tax questions, email fdortaxpayerservices@floridarevenue.com.

For forms and other information, visit the Department's website at floridarevenue.com or call Taxpayer Services at (850) 488-6800, Monday through Friday (excluding holidays).

Want the latest tax information?

- ✓ Subscribe to our tax publications or sign up for due date reminders at floridarevenue.com/dor/subscribe
- ✓ Visit our website at floridarevenue.com/taxes/education for online guides and tutorials
- ✓ Follow us on **Facebook, Instagram, LinkedIn, X, and YouTube**